

ODR Business Hours

Effective July 1, 2005, hours of operation for ODR are 8:00 a.m. – 4:00 p.m. Any materials received by this office past 4:00 p.m. will be date-stamped as received the next business day. This is true for faxed, mailed, and emailed documents as well as on-line submission requests for mediation and due process. Previously, hours for ODR extended until 5:00 p.m. Because this is a significant change in procedures, there will be a grace period until October 1, 2005 during which time ODR will continue to accept documents until 5:00 p.m. for that business day.

Please refer to Chapter 11 of the [Special Education Dispute Resolution Manual](#) for more information regarding filing an appeal and associated time computation.